

<b>Center Name:</b> WORKING MOTHERS DAY CARE		<b>Address:</b> 500 E. Bland Roswell, NM 88203			<b>Phone:</b> (575)622-2910		
<b>License Number:</b> 10364	<b>Issue Date:</b> 08/20/2017	<b>Expiration Date:</b> 08/19/2018	<b>Type:</b> 2 Star Child Care Center		<b>Status:</b> Licensed		
<b>Capacity</b>					<b>Census</b>		
Over Age 2:	85	Under Age 2:	60	Night Care:	0	Playground:	
						120	
						Over 2: 48	
						Under 2: 35	
<b>Days and Hours of Operation</b>							
	<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>	<u>Sunday</u>
Opening Times:	06:30 AM	06:30 AM	06:30 AM	06:30 AM	06:30 AM	Closed	Closed
Closing Times:	05:30 PM	05:30 PM	05:30 PM	05:30 PM	05:30 PM		
<b># of Classrooms:</b> 10	<b>Purpose:</b> Complaint		<b>Date:</b> 02/20/2018		<b>Time:</b> 09:30 AM		
<b>Comments</b>							

A SURVEY OF YOUR FACILITY HAS BEEN MADE AND YOU ARE NOTIFIED OF NON-COMPLIANCE OF THE REGULATIONS AS NOTED BELOW:

Licensure	
8.16.2.11 A TYPES OF LICENSES	Not Inspected
8.16.2.11 B RENEWAL OF LICENSE	Not Inspected
8.16.2.11 D NON-TRANSFERABLE RESTRICTIONS OF LICENSE	Not Inspected
8.16.2.12 A, K, M LICENSING ACTIONS AND ADMINISTRATIVE APPEALS	Not Inspected
8.16.2.17 E, F SURVEYS FOR CHILD CARE FACILITIES	Not Inspected
8.16.2.18 D COMPLAINTS	Not Inspected
8.16.2.21 A LICENSING REQUIREMENTS	Not Inspected
8.16.2.21 B CAPACITY OF CENTERS	Not Inspected
8.16.2.21 C INCIDENT REPORTING REQUIREMENTS	Not Inspected
Administrative Requirements	
8.16.2.22 A ADMINISTRATION RECORDS	Not Inspected
8.16.2.22 B MISSION, PHILOSOPHY AND CURRICULUM STATEMENT	Not Inspected
8.16.2.22 C POLICY AND PROCEDURES	Not Inspected
8.16.2.22 D FAMILY HANDBOOK	Not Inspected
8.16.2.22 E CHILDREN'S RECORDS	Not Inspected
8.16.2.22 F PERSONNEL RECORDS	Not Inspected
8.16.2.22 G PERSONNEL HANDBOOK	Not Inspected
Personnel & Staffing	
8.16.2.23 A PERSONNEL AND STAFFING REQUIREMENTS	Not Inspected
8.16.2.23 B STAFF QUALIFICATIONS AND TRAINING	Not Inspected
8.16.2.23 C STAFF/CHILD RATIOS AND GROUP SIZES	Not Inspected

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<b>Services &amp; Care of Children</b>		
<b>8.16.2.24 A GUIDANCE</b> <u><b>Deficiencies</b></u> Guidance being used by staff in the 3 year. old class room(s) is not positive and does not include redirection and clear limits to encourage the child's ability to become self-disciplined. Educator in the classroom did not use positive guidance when redirecting a child. Review of video shows an educator handling a child aggressively by pulling his left arm with her left arm while pushing the child forward with her right arm. <b>Regulation:</b> 8.16.2.24A(3)  <u><b>Corrective Action Plan</b></u> The center's guidance practices will be reviewed with staff to ensure positive guidance , redirection, and clear limits are used. The Center took quick action to protect the interest of the children by suspending the employee. Before the employee's suspension ended, the employee turned in her Letter of Resignation. <b>Date to be Completed:</b> 02/20/2018	Non-compliance	
<b>8.16.2.24 B NAPS OR REST PERIOD</b>	Not Inspected	
<b>8.16.2.24 C ADDITIONAL REQUIREMENTS FOR INFANTS AND TODDLERS</b>	Not Inspected	
<b>8.16.2.24 D DIAPERING AND TOILETING</b>	Not Inspected	
<b>8.16.2.24 E ADDITIONAL REQUIREMENTS FOR CHILDREN WITH SPECIAL NEEDS</b>	Not Inspected	
<b>8.16.2.24 F ADDITIONAL REQUIREMENTS FOR NIGHT CARE</b>	Not Inspected	
<b>8.16.2.24 G PHYSICAL ENVIRONMENT</b>	Not Inspected	
<b>8.16.2.24 H SOCIAL-EMOTIONAL RESPONSIVE ENVIRONMENT</b> <u><b>Deficiencies</b></u> Educator(s) in the 3 year. old class room failed to make appropriate physical contact to comfort and support children in daily routines and interactions when children were distressed. The following was observed: The educator failed to make effort to comfort the child that was distressed. The educator looked towards the child that was crying and walked off. <b>Regulation:</b> 8.16.2.24H(4)  <u><b>Corrective Action Plan</b></u> Educators will make appropriate physical contact to comfort and support children in daily routines and interactions. When children are distressed, Educators will comfort them. <b>Date to be Completed:</b> 02/20/2018  <u><b>Deficiencies</b></u> Educator in the 3 year. old class room(s) failed to model appropriate social behaviors, interactions and empathy. The educator failed to model appropriate social behaviors and interactions when she pushed the child in frustration. <b>Regulation:</b> 8.16.2.24H(4)  <u><b>Corrective Action Plan</b></u> Educators will model appropriate social behaviors, interactions and empathy. Educators will model appropriate social behavior when interacting with children. <b>Date to be Completed:</b> 02/20/2018	Non-compliance	
<b>8.16.2.24 I EQUIPMENT AND PROGRAM</b>	Not Inspected	

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8.16.2.24 J OUTDOOR PLAY AREAS		Not Inspected
8.16.2.24 K SWIMMING, WADING AND WATER		N/A
8.16.2.24 L FIELD TRIPS		Not Inspected
<b>Food Service</b>		
8.16.2.25 B MEALS AND SNACKS		Not Inspected
8.16.2.25 C MENUS		Not Inspected
8.16.2.25 D KITCHENS		Not Inspected
8.16.2.25 E MEAL TIMES		Not Inspected
<b>Health &amp; Safety Requirements</b>		
8.16.2.26 A HYGIENE		Not Inspected
8.16.2.26 B FIRST AID REQUIREMENTS		Not Inspected
8.16.2.26 C MEDICATION		Not Inspected
8.16.2.27 A-D ILLNESS REQUIREMENTS FOR CENTERS		Not Inspected
8.16.2.28 A-H TRANSPORTATION REQUIREMENTS FOR CENTERS		Not Inspected
<b>Buildings, Grounds &amp; Safety</b>		
8.16.2.29 A HOUSEKEEPING		Not Inspected
8.16.2.29 B PEST CONTROL		Not Inspected
8.16.2.29 C MECHANICAL SYSTEMS		Not Inspected
8.16.2.29 D WATER AND WASTE		Not Inspected
8.16.2.29 E LIGHTING, LIGHTING FIXTURES AND ELECTRICAL		Not Inspected
8.16.2.29 F EXITS AND WINDOWS		Not Inspected
8.16.2.29 G TOILET AND BATHING FACILITIES		Not Inspected
8.16.2.29 H SAFETY COMPLIANCE		Not Inspected
8.16.2.29 I SMOKING, FIREARMS, ALCOHOLIC BEVERAGES, ILLEGAL DRUGS AND CONTROLLED SUBSTANCES		Not Inspected
8.16.2.29 J PETS		Not Inspected

Please note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans as noted above, may result in further action taken against the licensee.

*Nicholas Conde* 10:30 AM

02/20/2018

*Ester Olaque*

02/20/2018

Surveyor: Nicholas Conde

Date

Facility Rep: Ester Olaque

Date